ACTION REQUESTED: Award Service Auditor to Aon Consulting, Inc., for an an			vee Insurance Benefit:	s Consultant a	nd Actuarial
WHY ACTION IS NECESSARY: Boar	rd approval required.				
WHAT ACTION ACCOMPLISHES: Pand Actuarial Auditor.	rovides a consultant that	will perform any a	nd all services for the	Employee Be	nefits Consultant
2. DEPARTMENTAL CATEGORY: COMMISSION DISTRICT #: 06 Independent	Clot	7	3. MEETING DA	<u>те</u> : 30-20	003
4. AGENDA:	5. REQUIREMENT/	PURPOSE:	6. REQUESTOR		
X CONSENT ADMINISTRATIVE APPEALS PUBLIC WALK ON	STATUTE ORDINANCE X ADMIN. CODE OTHER	AC-4-4	A. COMMISSION B. DEPARTMEN C. DIVISION BY: George	T Hur Williams, Div	nan Resources
TIME REQUIRED: 7. BACKGROUND:			Meorg	a. A. Wh	111/03
On July 1, 2003, the Board of County Conthe number one ranked firm. The ranking Services. Contract negotiations were successful with agreement. Funds are available in account string: GC. Attachment: 1. Two (2) original Service 1.	was as follows: (1) Aon the number one ranked to 5133757602.503190 Provider Agreements for	Consulting, Inc.; (2) Gehring Group; an	d (3) Gallaghe	er Benefit
	O DECOMMEN	INEX ADDROVA	T.		
	9. <u>RECOMMEN</u>	DED APPROVA			
Department Purchasing Human Resources Transport Artificial Purchasing Human Resources	Other County Attorney Attorney Augusta	OA CO	Budget Services M Risk Qlida	GC (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	County Manager
10. COMMISSION ACTION:		1	l RE	CEIVED BY	0.7.1
APPRO DENIE DEFER	OVED D RRED	Rec. by Coatty Date: 9 13 19 Time: 8, 50		UNTY ADMIN:	31×
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Lee County Board Of County Commissioners

1. REQUESTED MOTION:

Agenda Item Summary Blue Sheet No. 20031068

SERVICE PROVIDER AGREEMENT

This SERVICE PROVIDER AGREEMENT is made and entered into this day of ______, 2003, between the Board of County Commissioners of LEE COUNTY, a political subdivision of the STATE OF FLORIDA hereinafter referred to as the "COUNTY", and Aon Consulting, Inc. hereinafter referred to as the "PROVIDER".

WITNESSETH

WHEREAS, the COUNTY desires to obtain the consulting services of said PROVIDER as further described herein referred to as CN-03-09 EMPLOYEE INSURANCE BENEFITS CONSULTANT AND ACTUARIAL AUDITOR, and,

WHEREAS, the PROVIDER hereby certifies that it has been granted and possesses valid, current licenses to do business in the State of Florida and in Lee County, Florida, issued by the respective State Board and Government Agencies responsible for regulating and licensing the services to be provided and performed by the PROVIDER pursuant to this Agreement; and,

WHEREAS, the PROVIDER has reviewed the services required pursuant to this Agreement and is qualified, willing and able to provide and perform all such services in accordance with the provisions, conditions and terms hereinafter set forth.

NOW, THEREFORE, in consideration of the foregoing, and the terms and provisions as contained herein, the parties agree that a Contract shall exist between them consisting of the following:

ARTICLE 1.0 - SCOPE OF SERVICES

PROVIDER hereby agrees to provide and perform the Services required and necessary to complete the services and work as set forth in EXHIBIT "A", dated <u>JULY 1</u>, 2003, entitled "SCOPE OF SERVICES", which is attached hereto and made a part of this Agreement.

ARTICLE 2.0 - DEFINITIONS

- 2.1 COUNTY shall mean the Board of County Commissioners of Lee County, a political subdivision of the State of Florida, and all officials and employees.
- 2.2 PROVIDER shall mean the individual, firm or entity offering services which, by execution of this Agreement, shall be legally obligated, responsible, and liable for providing and performing any and all of the services, work and materials, including services and/or the work of subcontractors, required under the covenants, terms and provisions contained in this Agreement.
- 2.3 SERVICES shall mean all services, work, materials, and all related professional, technical and administrative activities that are necessary to perform and complete the services required pursuant to the terms and provisions of this Agreement.

- 2.4 ADDITIONAL SERVICES shall mean any additional services that the COUNTY may request and authorize, in writing, which are not included in the Scope of Services as set forth in Article 1.0 above.
- 2.5 CHANGE ORDER shall mean a written document executed by both parties to this Agreement setting forth such changes to the Scope of Services as may be requested and authorized in writing by the COUNTY.
- 2.6 SUPPLEMENTAL TASK AUTHORIZATION as used refers to a written document executed by both parties to an existing Professional Service Agreement, or Service Provider Agreement, setting forth and authorizing a limited number of Professional Services, tasks, or work. Such Supplemental Task Authorizations are consistent with and have previously been included within the scope of services in the initial Professional Services Agreement, or Service Provider Agreement, for which authorization has not been previously given or budgeted.

ARTICLE 3.0 - OBLIGATIONS OF THE PROVIDER

The obligations of the PROVIDER with respect to all the Basic Services and Additional Services authorized pursuant to this Agreement shall include, but not be limited to the following:

- 3.1 LICENSES. The PROVIDER agrees to obtain and maintain throughout the terms of this Contract all such licenses as are required to do business in the State of Florida and in Lee County, Florida, including, but not limited to, licenses required by the respective State Boards and other governmental agencies responsible for regulating and licensing the services provided and performed by the PROVIDER.
- 3.2 QUALIFIED PERSONNEL. The PROVIDER agrees that when the services to be provided and performed relate to a professional service(s) which, under Florida Statutes, requires a license, certificate of authorization, or other form of legal entitlement to practice such services, to employ and/or retain only qualified personnel to be in charge of all Basic Services and Additional Services to be provided pursuant to this Agreement.
- 3.3 STANDARDS OF PROFESSIONAL SERVICE. The PROVIDER agrees to provide and perform all services pursuant to this Agreement in accordance with generally accepted standards of professional practice and, in accordance with the laws, statutes, ordinances, codes, rules, regulations and requirements of governmental agencies which regulate or have jurisdiction over the services to be provided and/or performed by the PROVIDER.
- 3.4 CORRECTION OF ERRORS, OMISSIONS OR OTHER DEFICIENCIES
 (1) Responsibility to Correct. The PROVIDER agrees to be responsible for the professional quality, technical adequacy and accuracy, timely completion, and the coordination of all data, studies, reports, memoranda, other documents and other services, work and materials performed, provided, and/or furnished by PROVIDER. The PROVIDER shall, without additional compensation, correct or revise any errors, omissions or other deficiencies in such data, studies and other services, work and materials resulting from the negligent act, errors or

omissions or intentional misconduct of PROVIDER.

- (2) County's Approval Shall Not Relieve Provider of Responsibility. Neither review, approval, or acceptance by COUNTY of data, studies, reports, memoranda, and incidental professional services, work and materials furnished hereunder by the PROVIDER, shall in any way relieve PROVIDER of responsibility for the adequacy, completeness and accuracy of its services, work and materials. Neither the COUNTY'S review, approval or acceptance of, nor payment for, any part of the PROVIDER'S services, work and materials shall be construed to operate as a waiver of any of the COUNTY'S rights under this Agreement, or any cause of action it may have arising out of the performance of this Agreement.
- 3.5 LIABILITY PROVIDER TO HOLD COUNTY HARMLESS. The PROVIDER shall be liable and agrees to be liable for, and shall indemnify, defend and hold the COUNTY harmless for any and all claims, suits, judgments or damages, losses and expenses including court costs, expert witness and professional consultation services, and attorneys' fees arising out of the PROVIDER'S errors, omissions, and/or negligence. The PROVIDER shall not be liable to, nor be required to indemnify the COUNTY for any portions of damages arising out of any error, omission, and/or negligence of the COUNTY, its employees, agents, or representatives.
- 3.6 NOT TO DIVULGE CERTAIN INFORMATION. PROVIDER agrees, during the term of this Agreement, not to divulge, furnish or make available to any third person, firm, or organization, without the COUNTY'S prior written consent, or unless incident to the proper performance of PROVIDER'S obligations hereunder, or as provided for or required by law, or in the course of judicial or legislative proceedings where such information has been properly subpoenaed; any non-public information concerning the services to be rendered by PROVIDER, AND PROVIDER shall require all of its employees and subcontractor(s) to comply with the provisions of this paragraph.
- 3.7 RESPONSIBILITY FOR ESTIMATES. In the event the services required pursuant to this Agreement include the PROVIDER preparing and submitting to the COUNTY any cost estimates, the PROVIDER, by exercise of his experience and judgement shall develop its best cost estimates and shall be held accountable, responsible and liable for the accuracy, completeness, and correctness of any and all such cost estimates to the extent provided hereafter.
- 3.8 ADDITIONAL SERVICES. Should the COUNTY request the PROVIDER to provide and perform professional services under this contract which are not set forth in EXHIBIT "A", the PROVIDER agrees to provide and perform such ADDITIONAL SERVICES as may be agreed to in writing by both parties to this Agreement.

ADDITIONAL SERVICES shall be administered and executed as "CHANGE ORDERS" or "SUPPLEMENTAL TASK AUTHORIZATIONS" under the Agreement. The Provider shall not provide or perform, nor shall the COUNTY incur or accept any obligation to compensate the PROVIDER for any ADDITIONAL SERVICES, unless a written CHANGE ORDER or SUPPLEMENTAL TASK AUTHORIZATION shall be executed by the parties.

Each such CHANGE ORDER or SUPPLEMENTAL TASK AUTHORIZATION shall set forth a description of (1) the Scope of the ADDITIONAL SERVICES requested; (2) the basis of compensation; and (3) the period of time and/or schedule for performing and completing the ADDITIONAL SERVICES.

ARTICLE 4.0 - COMPENSATION AND METHOD OF PAYMENT

- 4.1 BASIC SERVICES. The COUNTY shall pay the PROVIDER for all requested and authorized basic services rendered hereunder by the PROVIDER and completed in accordance with the requirements, provisions, and/or terms of this Agreement as set forth in EXHIBIT "B" dated <u>JULY 1</u>, 2003, which is attached hereto and made a part of this Agreement.
- 4.2 ADDITIONAL SERVICES. The COUNTY shall pay the PROVIDER for all ADDITIONAL SERVICES as have been requested and authorized by the COUNTY and agreed to in writing by both parties to this Agreement, and according to the terms for compensation and payment of said ADDITIONAL SERVICES as set forth in EXHIBIT "B".
- 4.3 METHOD OF PAYMENT.
- (1)MONTHLY STATEMENTS. The PROVIDER shall be entitled to submit not more than one invoice statement to the COUNTY each calendar month covering services rendered and completed during the preceding calendar The PROVIDER'S invoice statement(s) shall be itemized to correspond to the basis of compensation as set forth in the Agreement or CHANGE ORDER(S) or SUPPLEMENTAL TASK AUTHORIZA-TĪON(S). The PROVIDER'S invoice statements shall contain a breakdown of charges, description of service(s) and work provided performed, and, where appropriate. supportive documentation of charges consistent with the basis compensation set forth in the Agreement or in CHANGE ORDER(S) or SUPPLEMENTAL TASK AUTHORIZATION(S).
- (2) PAYMENT SCHEDULE.
 The COUNTY shall issue payment to the PROVIDER within thirty (30) calendar days after receipt of an invoice statement from the PROVIDER in an acceptable form and containing the requested breakdown and detailed description and documentation of charges. Should the COUNTY object or take exception to the amount of any PROVIDER'S invoice statement, the COUNTY shall notify the PROVIDER of such objection or exception with the thirty (30) calendar day payment period set forth hereinbefore. If such objection or exception remains unresolved at the end of said thirty (30) calendar day period, the COUNTY shall withhold the disputed amount and make payment to the PROVIDER of the amount not in dispute. Payment of any disputed amount will be resolved by the mutual agreement of the parties to this Agreement.

- 4.4 PAYMENT WHEN SERVICES ARE TERMINATED AT THE CONVENIENCE OF THE COUNTY. In the event of termination of this Agreement at the convenience of the COUNTY, the COUNTY shall compensate the PROVIDER for: (1) all services performed prior to the effective date of termination; (2) reimbursable expenses then due; and (3) reasonable expenses incurred by the PROVIDER in affecting the termination of services and work, and incurred by the submittal to the COUNTY of any documents.
- 4.5 PAYMENT WHEN SERVICES ARE SUSPENDED. In the event the COUNTY suspends the PROVIDER'S services or work on all or part of the services required by this Agreement, the COUNTY shall compensate the PROVIDER for all services performed prior to the effective date of suspension and reimbursable expenses then due and any reasonable expenses incurred or associated with, or as a result of such suspension.
- 4.6 NON-ENTITLEMENT TO ANTICIPATED FEES IN THE EVENT OF SERVICE TERMINATION, SUSPENSION, ELIMINATION, CANCELLATION AND/OR DECREASE IN SCOPE OF SERVICES. In the event the services required pursuant to this Agreement are terminated, eliminated, cancelled, or decreased due to: (1) termination; (2) suspension in whole or in part; and (3) and/or are modified by the subsequent issuance of CHANGE ORDER(S), the PROVIDER shall not be entitled to receive compensation for anticipated professional fees, profit, general and administrative overhead expenses or for any other anticipated income or expense which may be associated with the services which are terminated, suspended, eliminated, cancelled or decreased.

ARTICLE 5.0 - TIME AND SCHEDULE OF PERFORMANCE

- 5.01 NOTICE TO PROCEED. Following the execution of this Agreement by both parties, and after the PROVIDER has complied with the insurance requirements set forth hereinafter, the COUNTY shall issue the PROVIDER a WRITTEN NOTICE TO PROCEED. Following the issuance of such NOTICE TO PROCEED the PROVIDER shall be authorized to commence work and the PROVIDER thereafter shall commence work promptly and shall carry on all such services and work as may be required in a timely and diligent manner to completion.
- 5.02 TIME OF PERFORMANCE. The PROVIDER agrees to complete the services required pursuant to this Agreement within the time period(s) for completion of the various phases and/or tasks of the project services set forth and described in this Agreement, as set forth in EXHIBIT "C", entitled "SCHEDULE OF PERFORMANCE", which EXHIBIT "C" is attached hereto and made a part of this Agreement.

Should the PROVIDER be obstructed or delayed in the prosecution or completion of its obligations under this Agreement as a result of causes beyond the control of the PROVIDER, or its sub-consultant(s) and/or subcontractor(s), and not due to their fault or neglect, the PROVIDER shall notify the COUNTY, in writing, within five (5) calendar days after the commencement of such delay, stating the cause(s) thereof and requesting an extension of the PROVIDER'S time of performance. Upon receipt

of the PROVIDER'S request for an extension of time, the COUNTY shall grant the extension if the COUNTY determines the delay(s) encountered by the PROVIDER, or its sub-consultant(s) and/or subcontractor(s), is due to unforeseen causes and not attributable to their fault or neglect.

- 5.03 PROVIDER WORK SCHEDULE. The PROVIDER shall be required as a condition of this Agreement to prepare and submit to the COUNTY, on a monthly basis, commencing with the issuance of the NOTICE TO PROCEED, a PROVIDER'S WORK SCHEDULE. The WORK SCHEDULE shall set forth the time and manpower scheduled for all of the various phases and/or tasks required to provide, perform and complete all of the services and work required for completion of the various phases and/or tasks of the project services set forth and described in this Agreement, as set forth in EXHIBIT "C", pursuant to this Agreement in such a manner that the PROVIDER'S planned and actual work progress can be readily determined. The PROVIDER'S WORK SCHEDULE of planned and actual work progress shall be updated and submitted by the PROVIDER to the COUNTY on a monthly basis.
- 5.04 FAILURE TO PERFORM IN A TIMELY MANNER. Should the PROVIDER fail to commence, provide, perform, and/or complete any of the services and work required pursuant to this Agreement in a timely and diligent manner, the COUNTY may consider such failure as justifiable cause to terminate this Agreement. As an alternative to termination, the COUNTY at its option may, upon written notice to the PROVIDER, withhold any or all payments due and owing to the PROVIDER, not to exceed the amount of the compensation for the work in dispute, until such time as the PROVIDER resumes performance of his obligations in such a manner as to get back on schedule in accordance with the time and schedule of performance requirements as set forth in this Agreement.

<u>ARTICLE 6.0 - SECURING AGREEMENT</u>

The PROVIDER warrants that the PROVIDER has not employed or retained any company or person other than a bona fide employee working solely for the PROVIDER to solicit or secure this Agreement and that the PROVIDER has not paid or agreed to pay any person, company, corporation or firm other than a bona fide employee working solely for the PROVIDER any commission, percentage, gift, or any other consideration contingent upon or resulting from the award or making of this Agreement.

ARTICLE 7.0 - ASSIGNMENT, TRANSFER AND SUBCONTRACTS

The PROVIDER shall not assign or transfer any of its rights, benefits or obligations hereunder, except for transfers that result from: (1) the merger or consolidation of PROVIDER with a third party; or (2) the disestablishment of the PROVIDER'S professional practice and the establishment of the successor PROVIDER. Nor shall the PROVIDER subcontract any of its service obligations hereunder to third parties without prior written approval of the COUNTY. The PROVIDER shall have the right, subject to the COUNTY'S prior written approval, to employ other persons and/or firms to serve as subcontractors to PROVIDER in connection with the PROVIDER performing services and work pursuant to the requirements of this Agreement.

In providing and performing the services and work required pursuant to this Agreement, PROVIDER intends to engage the assistance of subcontractor(s) as set forth in EXHIBIT "D", dated _____JULY __1, _____ 2003, entitled "PROVIDER'S ASSOCIATED SUBCONTRACTORS", which EXHIBIT "D" is attached hereto and made a part of this Agreement.

ARTICLE 8.0 - APPLICABLE LAW

This Agreement shall be governed by the laws, rules and regulations of the State of Florida, or the laws, rules and regulations of the United States when providing services funded by the United States government.

ARTICLE 9.0 - NON-DISCRIMINATION

The PROVIDER for itself, its successors in interest, and assigns, as part of the consideration thereof, does hereby covenant and agree that in the furnishing of services to the COUNTY hereunder, no person on the grounds of race, color, national origin, handicap, or sex shall be excluded from participation in, denied the benefits of, or otherwise be subjected to discrimination. Should PROVIDER authorize another person, with the COUNTY'S prior written consent, to provide services to the COUNTY hereunder, PROVIDER shall obtain from such person a written agreement pursuant to which such person shall, with respect to the services which he is authorized to provide, undertake for himself the obligations contained in this Section.

ARTICLE 10.0 - INSURANCE

- 10.1 INSURANCE COVERAGE TO BE OBTAINED
 - (1)The PROVIDER shall obtain and maintain such insurance or self-insurance as will protect him from: (1) claims under Workers' Compensation laws, Disability Benefit laws, or other similar employee benefit laws; (2) claims for damages because of bodily injury, occupational sickness or disease or death of his employees including insured by usual personal injury liability coverage; (3) claims for damages because of bodily injury, sickness or disease, or death of any person other than his employees including claims insured by usual personal injury liability coverage; and (4) from claims for injury to or destruction of tangible property including loss or use resulting therefrom, any or all of which claims may arise out of, or result from, the services, work and operations carried out pursuant to and under the requirements of this Agreement, whether such services, work and operations be by the PROVIDER, its employees, or by any sub-consultant(s), subcontractor(s), or anyone employed by or under the supervision of any of them, or for whose acts any of them may be legally liable.
 - (2) The insurance protection set forth hereinabove shall be obtained for not less than the limits of liability specified hereinafter, or as required by law, whichever is greater

- (3) The PROVIDER shall require, and shall be responsible for insuring, throughout the time that this Agreement is in effect, that any and all of its subcontractors obtains maintains until the completion subcontractor's work, such of the insurance coverages described herein and as are required by law to be provided on behalf of their employees and others.
- The PROVIDER shall obtain, have and maintain during the entire period of this Agreement all such insurance or a self-insurance program as set forth and required

10.2 PROVIDER REQUIRED TO FILE INSURANCE CERTIFICATE(S)

- The PROVIDER, within fourteen (14) calendar days from receipt of the COUNTY'S written Notice of Award, shall submit to the COUNTY all such insurance certificates or self-insurance program documentation as are required under this Agreement. Failure of the PROVIDER to submit such certificates and documents within the required time shall be considered cause for the COUNTY to find the PROVIDER in default and terminate the contract. the PROVIDER shall commence any service or work pursuant to the requirements of this Agreement, the PROVIDER shall obtain and maintain insurance coverages of the types and to the limits specified hereinafter, and the PROVIDER shall file with the COUNTY certificates of all such insurance coverages.
 - (2) All such insurance certificates shall be in a form and underwritten by an insurance company(s) acceptable to the COUNTY and licensed in the State of Florida.

Each Certificate of Insurance or self-insurance program documentation shall be submitted to the COUNTY in (3) triplicate.

(4) Certificate of shall include Each Insurance

following:

(A) The name and type of policy and coverages provided;

(B) The amount or limit applicable to each coverage provided:

The date of expiration of coverage. (C)

The designation of the Lee County Board of County Commissioners both as an additional insured and as certificate holder. (This requirement is excepted for Professional Liability Insurance and for Workers' Compensation Insurance); and

Cancellation - Should any of the described policies be cancelled before the expiration date thereof, the issuing company will endeavor to mail 30 days written notice to the Certificate Holder named.

(5) If the initial, or any subsequently issued Certificate of Insurance expires prior to the completion of the work or termination of this Agreement, the PROVIDER shall furnish to the COUNTY renewal or replacement Certificate(s) of Insurance not later than thirty (30) calendar days prior to the date of their expiration. Failure of the PROVIDER to provide the COUNTY with such renewal certificate(s) shall be justification for the COUNTY to terminate this Agreement.

ARTICLE 11.0 - INSURANCE COVERAGES REQUIRED

The PROVIDER shall obtain and maintain the following insurance coverages:

(1)WORKERS' COMPENSATION Coverage to comply for all employees for Statutory Limits in compliance with the applicable State and Federal laws. In addition, the policy shall include the following:

> (A) Employer's Liability with a minimum limit per accordance with statutory accident in requirements, or a minimum limit of \$100,000 for each accident, whichever limit is greater.

- (B) Notice of Cancellation and/or Restriction -The policy must be endorsed to provide the COUNTY with thirty (30) days prior written notice of cancellation and/or restriction.
- (2) COMMERCIAL GENERAL LIABILITY Coverage must be afforded on a form no more restrictive the latest edition of the Commercial General Liability Policy filed by the Insurance Services Office and shall include the following:
 - (A) Minimum limits of \$100,000 per occurrence and \$300,000 aggregate for Bodily Injury Liability and a minimum limit of \$100,000 for Property Damage Liability, or a minimum combined single limit of \$300,000.
 - (B) Contractual coverage applicable to specific Agreement including any hold harmless and/or such indemnification agreement.
- BUSINESS AUTOMOBILE LIABILITY Coverage must be afforded on a form no more restrictive than the latest edition of the Business Automobile Liability Policy filed by the Insurance

Services Office and must include the following:

(A) Minimum limits of \$100,000 per person and \$300,000 per accident for Bodily Injury Liability and a minimum limit of \$100,000 for Property Damage Liability, or a minimum combined single limit of \$300,000. Coverage shall include owned vehicles, hired and non-owned vehicles, and employee

(B) non-ownership.

- <u>PROFESSIONAL LIABILITY</u> Coverage shall include the following: (4) A minimum aggregate limit of \$1,000,000
 - Should the Professional Liability Insurance Policy issued pursuant to the above requirements and limits, or self-insurance program, provide an applicable deductible amount, or other exclusion or limitation, or sovereign immunity as to the amount of (4) coverage to be provided within the minimum coverage limits set forth above, the COUNTY hold the PROVIDER responsible and

liable for any such difference in the amount of coverage provided by the insurance policy. In the event of any such deductible amount, exclusion or limitation, or amount of sovereign immunity, the PROVIDER shall be required to provide written documentation that is acceptable to the COUNTY establishing that the PROVIDER has the financial resources readily available to cover damages, injuries and/or losses which are not covered by the policy's deductible amounts, exclusions and/or limitations as stated above.

ARTICLE 12.0 - DUTIES AND OBLIGATIONS IMPOSED ON THE PROVIDER

The duties and obligations imposed upon the PROVIDER by this Agreement and the rights and remedies available hereunder shall be in addition to, and not a limitation of, any otherwise imposed or available by law or statute.

ARTICLE 13.0 - OWNERSHIP AND TRANSFER OF DOCUMENTS

All documents such as payment records, notes, computer files, evaluations, reports and other records and data relating to the services specifically prepared or developed by the PROVIDER under this Agreement shall be the property of the PROVIDER until the PROVIDER has been paid for performing the services and work required to produce such documents.

Upon completion or termination of this Agreement, all of the above documents to the extent requested by the COUNTY shall be delivered to the COUNTY or to any subsequent PROVIDER within thirty (30) calendar days.

The PROVIDER, at its expense, may make and retain copies of all documents delivered to the COUNTY for reference and internal use.

ARTICLE 14.0 - MAINTENANCE OF RECORDS

The PROVIDER will keep and maintain adequate records and supporting documentation applicable to all of the services, work, information, expense, costs, invoices and materials provided and performed pursuant to the requirements of this Agreement. Said records and documentation will be retained by the PROVIDER for a minimum of five (5) years from the date of termination of this Agreement, or for such period as required by law.

The COUNTY and its authorized agents shall, with reasonable prior notice, have the right to audit, inspect and copy all such records and documentation as often as the COUNTY deems necessary during the period of this Agreement, and during the period as set forth in the paragraph above; provided, however, such activity shall be conducted only during normal business hours of the PROVIDER and at the expense of the COUNTY.

<u>ARTICLE 15.0 - HEADINGS</u>

The headings of the Articles, Sections, Exhibits, and Attachments as contained in this Agreement are for the purpose of convenience only and shall not be deemed to expand, limit or change the provisions contained in such Articles, Section,

ARTICLE 16.0 - ENTIRE AGREEMENT

This Agreement, including the referenced Exhibits and Attachments, constitutes the entire Agreement between the parties and shall supersede all prior agreements or understandings, written or oral, relating to the matters set forth herein.

ARTICLE 17.0 - NOTICES AND ADDRESS

17.1 NOTICES BY PROVIDER TO COUNTY All notices required and/or made pursuant to this Agreement to be given to the PROVIDER to the COUNTY shall be in writing and shall be given by the United States Postal Service to the following COUNTY address of record:

Lee County Board of County	Commissioners
PO Box 398	
Ft Myers FL 33902-0398	
Attention: Human Resources	5

17.2 NOTICES BY AUTHORITY TO PROVIDER All notices required and/or made pursuant to this Agreement to be given by the COUNTY to the PROVIDER shall be made in writing and shall be given by the United States Postal Service to the following PROVIDER'S address of record:

Aon Consulting
7650 W. Courtney Campbell Causeway Suite 1000
Tampa. FL 33607
Phone: (813) 636-3000
Fax: (813) 636-3010
Attention: Mr. C. William Sharon, Senior Vice President

17.3 CHANGE OF ADDRESS. Either party may change its address by written notice to the other party given in accordance with the requirements of this Article.

ARTICLE 18.0 - TERMINATION

This Agreement may be terminated by the COUNTY at its convenience, or due to the fault of the PROVIDER, by giving thirty (30) calendar days written notice to the PROVIDER. If the PROVIDER is adjudged bankrupt or insolvent; if it makes a general assignment for the benefit of its creditors; if a trustee or receiver is appointed for the PROVIDER or for any of its property; or if it files a petition to take advantage of any debtor's act or to reorganize under the bankruptcy or similar laws; or if it disregards the authority of the COUNTY'S designated representatives; or if it otherwise violates any provisions of this Agreement; or for any other just cause, the COUNTY may, without prejudice to any other right or remedy, and after giving the PROVIDER written notice, terminate this Agreement.

ARTICLE 19.0 - MODIFICATIONS

Modifications to the terms and provisions of this Agreement shall only be valid when issued in writing as a properly executed Supplemental Task Authorization(s) or CHANGE ORDER(S). In the event of any conflicts between the requirements, provisions, and/or terms of this Agreement and any written Supplemental Task Authorization(s) or CHANGE ORDER(S) shall take precedence.

ARTICLE 20.0 - ACCEPTANCE

Acceptance of this Agreement shall be indicated by the signature of the duly authorized representative of the parties in the space provided.

IN WITNESS WHEREOF, the parties have executed this Agreement effective the day and year first written above.

ATTEST:	COUNTY: LEE COUNTY, FLORIDA
CLERK OF CIRCUIT COURT Charlie Green, Clerk	BOARD OF COUNTY COMMISSIONERS
BY;	BY:Chairman
	DATE:
	APPROVED AS TO FORM
	BY:County Attorney's Office
ATTEST:	(CONSULTANT)
(Witness)	BY: (Authorized Signature)
(Witness)	Senior Vice President (Title)
	DATE: 8/28/03

CORPORATE SEAL:

HIPAA BUSINESS ASSOCIATE AGREEMENT

TH	IS AC	REEME	NT is n	nad	e and en	tered into this	 	, k	y and
						Commissioners		and	_Aon
Consulting	g	(ABusine	ess Ass	oci	ate@).				

- 1. <u>Purpose</u>. The County and Business Associate have entered into an agreement dated (the AAgreement®) under which Business Associate provides services for the County involving the use and/or disclosure of individually identifiable health information relating to the County employees and other members of its Health Plan (AProtected Health Information® or APHI®). In accordance with the federal privacy regulations set forth at 45 CFR Part 160 and Part 164 (the AHIPAA Privacy Regulations®), which require the County to have a written contract with each of its business associates, the parties wish to incorporate satisfactory assurances that the Business Associate will appropriately safeguard Protected Health Information.
- 3. Permitted Uses and Disclosures. Business Associate shall not use or disclose any Protected Health Information other than as permitted by this Agreement in order to perform Business Associate=s obligations hereunder or as required by law. Business Associate shall not use or disclose the PHI in any way that would be prohibited if used or disclosed in such a way by the County. Business Associate may also use or disclose PHI as required for Business Associate=s proper management and administration, provided that if Business Associate discloses any PHI to a third party for such a purpose, Business Associate shall enter into a written agreement with such third party requiring that party (i) to hold the PHI confidentially and not to use or further disclose the PHI except as required by law, and (ii) to notify Business Associate immediately of any instances of which it becomes aware in which the confidentiality of the PHI is breached.
- 4. <u>Minimum Necessary Information</u>. Business Associate shall only request from the County, and shall only use and disclose, the minimum amount of PHI necessary to carry out the Business Associate=s responsibilities under this Agreement.
- 5. Reporting. If Business Associate becomes aware of any use or disclosure of PHI in violation of this Agreement, Business Associate shall immediately report such information to County. Business Associate shall also require its employees, agents, and subcontractors to immediately report any use or disclosure of PHI in violation of this Agreement. Business Associate shall cooperate with, and take any action required by, the County to mitigate any harm caused by such improper disclosure.

- 6. Agents and Subcontractors. Business Associate shall require its employees, agents, and subcontractors to agree not to use or disclose PHI in any manner except as specifically allowed herein, and shall take appropriate disciplinary action against any employee or other agent who uses or discloses PHI in violation of this Agreement. Business Associate shall require any agent or subcontractor that carries out any duties for Business Associate involving the use, custody, disclosure, creation of, or access to PHI to enter into a written contract with Business Associate containing provisions substantially identical to the restrictions and conditions set forth in this Agreement.
- 7. County Policies, Privacy Practices, and Restrictions. The County shall provide Business Associate with access to the County=s notices, policies, and procedures, including updates thereto provided from time to time by the County, and Business Associate shall comply with all such notices, policies, and procedures. Business Associate shall assure that each of its agents and employees has received appropriate training regarding HIPAA confidentiality and patient privacy compliance issues.
- 8. Patient Rights. The County acknowledges that the HIPAA Privacy Regulations require the County to provide employees and other health plan members with a number of privacy rights, including (a) the right to inspect PHI within the possession or control of the County, its business associates, and their subcontractors, (b) the right to amend such PHI, and (c) the right to obtain an accounting of certain disclosures of their PHI to third parties. Business Associate shall establish and maintain adequate internal controls and procedures allowing it to readily assist the County in complying with patient requests to exercise any patient rights granted by the Privacy Regulations, and shall, at no additional cost to the County, immediately comply with all County requests to amend, provide access to, or create an accounting of disclosures of the PHI in the possession of Business Associate or its agents and subcontractors. If Business Associate receives a request directly from a patient to exercise any patient rights granted by the Privacy Regulations, Business Associate shall immediately forward the request to the County.
- 9. <u>Safeguards</u>. Business Associate shall use appropriate physical, technical, and administrative safeguards to prevent the use or disclosure of PHI other than as provided for by this Agreement and by the County=s privacy and security policies. Upon request Business Associate shall allow the County to review such safeguards. If Business Associate uses electronic media to obtain, transmit, or store PHI, Business Associate shall implement appropriate security measures and procedures for its data systems which shall maintain the integrity and confidentiality of the transmitted information and otherwise prevent unauthorized access to the PHI as required by this Agreement.
- 10. <u>Audits and Inspections</u>. Business Associate shall make its internal practices, books, and records relating to the use and disclosure of PHI available to the County for inspection upon request, and to the Secretary of the US Department of Health and Human Services to the extent required for determining the County=s compliance with the Privacy Regulations. Notwithstanding the above, no attorney-client, accountant-client, or other

legal privilege shall be deemed waived by County or Business Associate by virtue of this provision.

- 11. Termination and Return of PHI. Notwithstanding anything to the contrary in the Agreement, County may terminate this Agreement immediately if, in the County=s reasonable opinion, Business Associate breaches any provision of this Agreement. Upon termination of this Agreement for any reason, Business Associate shall, if feasible, return or destroy all PHI received from the County or created by Business Associate on behalf of the County. If, in the reasonable opinion of both parties such return or destruction is not feasible, the parties agree that the requirements of this Agreement shall survive termination and that Business Associate shall limit all further uses and disclosures of PHI to those purposes that make the return or destruction of such information infeasible.
- 12. <u>Indemnification</u>. Business Associate agrees to indemnify, defend, and hold the County, its officers, directors, employees, agents, and assigns, harmless from and against any and all losses, liabilities, damages, costs, and expenses (including reasonable attorneys= fees) arising out of or related to the Business Associate=s breach of its obligations under this Agreement.
- 13. <u>Interpretation</u>. Any ambiguity in this Agreement shall be resolved to permit the County to comply with the HIPAA Privacy Regulations. In the event of any inconsistencies within the terms of the Agreement, the terms of this HIPAA Agreement shall prevail.

IN WITNESS WHEREOF, the parties hereby indicate their acceptance of this Addendum.

ACCEPTED BY THE COUNTY:	ACCEPTED BY THE BUSINESS ASSOCIATE:
Signed:	Signed: Will &
Name:	Name: (William Shan
Title:	Title: Sener Vie President
Date:	Date: 8 2g 0 3

Date: July 1, 2003

EXHIBIT A SCOPE OF PROFESSIONAL SERVICES

- 1. Basic Services for Employee Insurance Benefits Consultant:
 - 1. Advise the County on the most responsible process for the purchase and administration of the County=s health, dental, life, disability, and vision.
 - 1. Assist the County in preparing bid specifications and documents.
 - 2. Analyze and evaluate bids/proposals received in Request for Proposals, Request for Qualifications, and/or Competitive Negotiations. Provide recommendations to the County as to which bid/proposal is in the best interests of the County.
 - 3. Advise the County on what combination of benefits is most effectively bid as a unit.
 - 4. Assist in bid protest procedures as needed.
 - 2. Provide, upon request, reports and analysis of market conditions, both within state of Florida and nationwide. Advise the County, as requested, the best means for providing quality health care insurance for its employees, including but not limited to, plan design and employee communication.
 - 3. Be available to discuss and make recommendations on plan design and other benefits matters as a quality improvement partner.
- 2. Basic Services for Actuarial Auditor
 - 1. Preparation of actuarial reports for County=s self-funded health/dental insurance plans including three year projections.
 - 2. Prepare and submit all required reporting of the health/dental plan to the State of Florida.
 - 3. Prepare funding analysis as required for any proposed plan changes.

3. Communications

1. Assist with preparing information and materials to communicate benefits to employees, entities and Board.

EXHIBIT B

Date: <u>July 1, 2003</u>

COMPENSATION AND METHOD OF PAYMENT

For BENEFITS CONSULTING AND ACTUARIAL AUDITING

Section 1. BASIC SERVICES/TASK(S)

The COUNTY shall compensate the CONSULTANT for providing and performing the Task(s) set forth and enumerated in EXHIBIT "A", entitled "SCOPE OF PROFESSIONAL SERVICES", as follows:

NOTE: A Lump Sum (L.S.) or Not-to-Exceed (N.T.E.) amount of compensation to be paid the CONSULTANT should be established and set forth below for each task or sub-task described and authorized in Exhibit "A". In accordance with Agreement Article 5.02(2) "Method of Payment", tasks to be paid on a Work-in-Progress payment basis should be identified (WIPP).

Task Number	Task Title	Amount of Compensation	Indicate Basis of Compensation LS or NTE	If Applicable Indicate (W.I.P.P.)
001	Basic Services for Employee Insurance Benefits Consultant	\$325,000.00	NTE	
002	Basic Services for Actuarial Auditor	\$5,000.00	LS	
003	Communications			
			:	
			}	
TOTAL	is continued on next page)	\$330,000.00/ per year	Not-To-Exceed	

(Unless list is continued on next page)

CMO:033 09/25/01

EXHIBIT B (Continued)

Section 2. ADDITIONAL SERVICES

The COUNTY shall compensate the CONSULTANT for such ADDITIONAL SERVICES as are requested and authorized in writing for such amounts or on such a basis as may be mutually agreed to in writing by both parties to this Agreement. The basis and/or amount of compensation to be paid the CONSULTANT for ADDITIONAL SERVICES requested and authorized in writing by the COUNTY shall be as set forth in Article 3.11 of this Agreement.

Should it be mutually agreed to base compensation for ADDITIONAL SERVICES on an hourly rate charge basis for each involved professional and technical employee's wage rate classification, the applicable hourly rates to be charged are as set forth and contained in ATTACHMENT NO. 1 hereto dated JULY 1.2003, entitled "CONSULTANT'S PERSONNEL HOURLY RATE SCHEDULE".

Section 3. REIMBURSABLE EXPENSES AND COSTS

When the CONSULTANT'S compensation and method of payment is based on an hourly rate for professional and/or technical personnel, the CONSULTANT shall, in addition to such hourly rates as are set forth in Attachment No. 1 hereto, be entitled to reimbursement of out-of-pocket, non-personnel expenses and costs as set forth in ATTACHMENT NO. 2 hereto dated ________, entitled "NON-PERSONNEL REIMBURSABLE EXPENSES AND COSTS".

ATTACHMENT NO. 1 TO EXHIBIT B

Date: JULY 1, 2003

CONSULTANT'S PERSONNEL HOURLY RATE SCHEDULE *** For BENEFITS CONSULTING AND ACTUARIAL AUDITING

CONSULTANT OR SUB-CONSULTANT NAME	Aon Consulting	(A separate Attachment
No. 1 should be included for each Sub-Consultant)		` '

(1) Project Position or Classification	(2) Current Direct*	(3)	(4) Hourly Rate To Be Charged (Column 2x3)
Project Position or Classification (Function to be Performed)	Payroll Average Hourly Rate	Multiplier**	(Column 2x3)
Employee Insurance Benefits Consulting Actuarial Auditor & Communications	\$180.00/per hour		

*NOTE: Direct Payroll hourly rate means the actual gross hourly wage paid.

**NOTE: Indicate applicable multiplier for indirect personnel costs, general administrative and overhead costs, and profit.

***NOTE: A separate personnel hourly rate schedule should also be attached for each Sub-Consultant listed in Exhibit "D".

CMO:033 09/25/01

EXHIBIT C

Date: <u>July 1, 2003</u>

TIME AND SCHEDULE OF PERFORMANCE

For Benefits Consulting and Actuarial Auditing Services

This EXHIBIT C establishes times of completion for the various phases and tasks required to provide and perform the services and work set forth in EXHIBIT "A" of this Agreement. The times and schedule of performance set forth hereinafter is established pursuant to Article 6.00 of this Agreement.

NAME OR TITLE Of Phase and/Task	Number Of Calendar Days For Completion Of Each Phase And/or Task	Cumulative Number Of Calendar Days For Completion From Date of Notice to Proceed Negotiable by Project
	Negotiable by Project	Negotiable by Project
Actuarial Audit	5	5
This contract will be for a paried of and (4)		
year with the option of renewal each year for two (2) additional 12-month periods upon mutual agreement between both parties or until a new contract is in place.		
	··· <u> </u>	
		· · · · · · · · · · · · · · · · · · ·
	NAME OR TITLE Of Phase and/Task Insurance Consulting Actuarial Audit This contract will be for a period of one (1) year with the option of renewal each year for two (2) additional 12-month periods upon mutual agreement between both parties or until a new contract is in place.	Actuarial Audit

EXHIBIT D

Date: <u>July 1, 2003</u>

CONSULTANT'S ASSOCIATED SUB-CONSULTANT(S) AND SUBCONTRACTOR(S) for Benefits Consulting and Actuarial Auditing Services

CONSULTANT has identified the following Sub-Consultant(s) and/or SubContractor(s) which may be engaged to assist the CONSULTANT in providing and performing services and work on this Project:

(If none, enter the word "none" in the space below.)

Service and/or Work to be Provided or Performed	Name and Address of Individual or	Disadvantaged, Minority or Women Business Enterprise, (If Yes, Indicate Type) Yes No Type	Sub- Consultant Services are Exempted from Prime Consultant's Insurance Coverage Yes No
	NONE	res No Type	Yes No
			;

Date: July 1, 2003

EXHIBIT E

PROJECT GUIDELINES AND CRITERIA for EMPLOYEE INSURANCE BENEFITS CONSULTANT AND ACTUARIAL AUDITOR

The County has established the following guidelines, criteria, goals, objectives, constraints, schedule, budget, and/or requirements which shall serve as a guide to the CONSULTANT in performing the professional services and work to be provided pursuant to this agreement.

Item No. 1

The CONSULTANT shall serve as an independent consultant and shall not participate, directly or indirectly, in the sale of insurance to the Board of County Commissioners, nor have any affiliation or financial interest, directly or indirectly, in such sales.

Item No. 2

The County strongly prefers that the benefits consultant and actuarial auditor shall be under one contract and both services be performed by one firm without the use of subconsultants.

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E&O Coverage

Insurer: American International Specialty Lines Insurance Company

Policy number: 4762432

Policy term: 4/29/2003 to 4/29/2007

1. This certificate of insurance contains a summary of the policy coverage and does not include all terms, conditions and exclusions of the policy. The policy contains the full and complete agreement with regard to coverage. In the event of any inconsistency between this certificate of insurance and the policy, the policy language shall control.

- 2. This policy is subject to commutation by the insured if the insured receives a written notification from its independent auditors or the United States Securities and Exchange Commission that as a result of published changes in accounting rules applicable to the insured and comprising United States generally accepted accounting principles, all or substantially all of the premium paid under the Policy can not be expensed and all or substantially all of the recoveries under the policy can not be recognized as offsets to expenses incurred by the insured. In the event of commutation, the insurer will have no liability whatsoever under the policy to the insured or any other claimant regardless of the date of occurrence of a claim or event giving rise to a claim.
- 3. The insured has a retention on each and every claim under the Policy.
- 4. This is a claims made and reported policy of indemnity.
- 5. After an aggregate \$103,500,000 in claims have been paid under the policy, no additional Claims will be paid by the Policy.
- 6. The limits of liability may be reduced in the event of non-payment of premium.

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