

**Lee County Board Of County Commissioners
Agenda Item Summary**

Blue Sheet No. 20060817

1. ACTION REQUESTED/PURPOSE: Approve award from the Florida State Contract #250-000-03-01 (IT Hardware) to cover the upgrade of the telephone switch and software at the Constitutional Complex and provide the annual maintenance for all of the County's Nortel telephone systems hardware for a period of 39 months and 36 months for software to Shared Technologies Inc., for an total amount not-to-exceed \$800,000.00. Further allow for the addition of switches currently under a 1 year warranty to be included in the maintenance plan upon the warranty expiring at the rates indicated under the Florida State Contract #250-000-03-01. Also authorize Chairwoman to execute the Agreement upon receipt.

2. WHAT ACTION ACCOMPLISHES: To cover the Constitutional Complex Upgrade and provide the annual maintenance for a period of 39 months for hardware and 36 months for software and to include additional switches upon warranty expiring.

3. MANAGEMENT RECOMMENDATION: Staff Recommends

4. Departmental Category: 01

CIB

5. Meeting Date: June 27, 2006

6. Agenda:
 Consent
 Administrative
 Appeals
 Public
 Walk-On

7. Requirement/Purpose: (specify)
 Statute
 Ordinance
 Admin. Code AC-4-4
 Other

8. Request Initiated:
Commissioner
Department County Administration
Division
 By: **Jim Desjarlais, Contracts IT Director**

9. Background: In accordance with the Lee County Contracts Manual, approved by the Board on September 25, 2001, Section 5.0, Unique Services, allows other governmental entities the ability to utilize the State Contract that have gone through a competitive process.

ITG submitted a request to Contracts Management to prepare a request for Board approval to utilize the State Contract to cover the Constitutional Complex Upgrade and provide the annual maintenance for a period of 39 months for hardware and 36 months for software to Shared Technologies Inc., for an amount not-to-exceed \$800,000.00. Further allow for the addition of switches currently under a 1 year warranty to be included in the maintenance plan upon the warranty expiring at the rates indicated under the Florida State Contract #250-000-03-01.

Funds are available in Account #KC5133051500.503460

Constitutional Complex Upgrade

Acct String to be charged CB5130500100.506410
 Acct String to be charged CE5130400100.506410
 Acct String to be charged CF5132600100.506410

Attachments: 1. Shared Technologies Proposals
 2. Project Narrative

10. Review for Scheduling:

Department Director	Purchasing or Contracts	Human Resources	Other	County Attorney	Budget Services				County Manager/P.W. Director
<i>[Signature]</i>	<i>[Signature]</i>	N/A		<i>[Signature]</i>	Analyst <i>[Signature]</i>	Risk <i>[Signature]</i>	Grants <i>[Signature]</i>	Mgr. <i>[Signature]</i>	<i>[Signature]</i>

11. Commission Action:

Approved
 Deferred
 Denied
 Other

RECEIVED BY COUNTY ADMIN: <i>[Signature]</i>
6-14-06 4:35
COUNTY ADMIN FORWARDED TO: <i>[Signature]</i>
<i>[Signature]</i>

Rec. by CoAtty
Date: 6/14/06
Time: 3:25 PM
Forwarded To: <i>[Signature]</i>
6-14-06 4:11

Summary

This maintenance agreement will provide for the hardware and software maintenance for all listed Lee County Nortel Telephone switches and switches now under a one year warranty. The hardware agreement provides for the 24 hour monitoring, remote and on site trouble isolation and repair of Nortel Telephone Switch hardware. Included in the hardware agreement are all updates to the current hardware release.

Software Release Subscription Service (SRS) is a software maintenance program to maintain the telephone switches at the latest software release for a period of three years, ensuring maximum performance on the telephone network. Nortel is currently updating their software every six to nine months and this program will save us an estimated 60% of the normal cost to upgrade, we pay for SRS and all upgrades are included for the three year term.

The upgrades to the Constitutional Complex include the telephone switch, voice mail system and the Call Center applications for the Tax Collector and Property Appraiser. The current Call Center Application, Symposium 4.0, is at end of life and will no longer be supported by Nortel. Included in the Constitutional Complex quote is the hardware and (SRS) software maintenance for a three year term.



SCHEDULE 1

05/03/2006

**Lee County Tax Collector
2480 Thompson Street
Ft. Myers, Florida 33901
PBX Upgrade**

**Donna Pannier
954-941-1260**

**Total Investment
\$93,068.10**

2480 Thompson Street Ft. Myers, Florida 33901

Vendor Equipment

<u>Qty.</u>	<u>Part Number</u>	<u>Description</u>	<u>List Price</u>	<u>Sale Price</u>	<u>Extended Price</u>
1	NTZB88DB	ICD Release 2 Upgrade Kit	\$2,500.00	\$1,684.37	\$1,684.37
		Software Release Subscription Enablement - Like for Like			
520	SVOM0028	Software Upgrade per Extension (previous release to current release)	\$0.00	\$0.00	\$0.00
1	NT9S32AA	CCM Report Creation Wizard (RCW) First 4 Additional Users	\$3,492.00	\$2,352.47	\$2,352.47
1	NT9S34AA	CC 6.0 License File on Media	\$349.00	\$235.25	\$235.25
1	NT9S41AA	SCCS 4.2 to CCM 6.0 Base Upgrade	\$6,899.00	\$4,648.48	\$4,648.48
70	NT9S41FA	SCCS 4.2 to CC 6.0 Voice Agent Upgrade Increment 50-99	\$397.00	\$268.18	\$18,772.71
1	NT9S80AA	Contact Center 6.0 License Information Sheet	\$0.00	\$0.00	\$0.00
1	NTZE07EA	Callpilot 2 Voice Channel Package	\$700.00	\$471.67	\$471.67
1	NTZE4002	CallPilot Upgrade Order Specifier Code (No Charge)	\$0.00	\$0.00	\$0.00
1	NTZE4003	CallPilot Platform Migration Order Code	\$0.00	\$0.00	\$0.00
550	NTZE56AA	CallPilot R2.02-2.5 to R4.0 Software Upgrade Fee	\$20.00	\$14.11	\$7,763.15
1	NTZE60AD	CP 2.025 Service Update PEP Package - Succession Platforms only	\$0.00	\$0.00	\$0.00
1	NTZE85AA	CallPilot 4.0 Tower Migration Server	\$15,000.00	\$10,105.03	\$10,105.03
Nortel System Equipment Total					\$46,033.13

Installation Labor	\$15,833.21
Shipping & Handling	\$765.40
1st Year Warranty	Included
Quote Total	<u>\$62,631.74</u>

This configuration contains several SRS part numbers that MUST be placed on a separate Service Order. Part number details are listed under Notes.

Please note this proposal is budgetary pending Operations approval.

<u>Service Contract</u>	<u>Term</u>	<u>Price</u>
SRS / Vendor Services	2 Year	\$30,436.36
Service Total		<u>\$30,436.36</u>
Total Investment		<u>\$93,068.10</u>

This quote will be valid for a period of 45 days following the date of this Schedule 1, thereafter, this quote will no longer be of any force and effect. All charges identified herein are exclusive of federal, state and local sales, use, excise, utility and gross receipts taxes, other similar tax-like charges, and tax-related surcharges, which Customer agrees to pay. This quote is subject to all terms and conditions of a Master Agreement, in effect, or otherwise entered into by, Customer and Shared Technologies

Customer Signature _____
Lee County Tax Collector



SCHEDULE 1

05/09/2006

**Lee County Government
3434 Hancock Bridge Parkway - 3rd Floor
Ft. Myers, Florida 33903
SRS Proposal - 3 years**

**Donna Pannier
000-000-0000**

**Total Investment
\$79,909.20**

<u>Service Contract</u>	<u>Term</u>	<u>Price</u>
SRS / Vendor Services	3 Year	\$5,174.40
SRS / Vendor Services	3 Year	\$10,239.60
SRS / Vendor Services	3 Year	\$5,644.80
SRS / Vendor Services	3 Year	\$4,636.80
SRS / Vendor Services	3 Year	\$3,360.00
SRS / Vendor Services	3 Year	\$5,644.80
SRS / Vendor Services	3 Year	\$6,451.20
SRS / Vendor Services	3 Year	\$15,078.00
SRS / Vendor Services	3 Year	\$15,078.00
SRS / Vendor Services	3 Year	\$3,494.40
SRS / Vendor Services	3 Year	\$5,107.20
Services Total		\$79,909.20

Total Investment **\$79,909.20**

Covers 3 years of SRS on PBX software only for switch serial numbers:

10003413, 10256479, 10259669, 10015543, 10002884, 10241380, 10234226, 10201704, 10212583, 10118052, 10281252

Does NOT cover: Tax Collector (D19035) and Suntrust (D19481). The SRS will be quoted as part of the PBX upgrades for these two systems.

This quote will be valid for a period of 45 days following the date of this Schedule 1, thereafter, this quote will no longer be of any force and effect. All charges identified herein are exclusive of federal, state and local sales, use, excise, utility and gross receipts taxes, other similar tax-like charges, and tax-related surcharges, which Customer agrees to pay. This quote is subject to all terms and conditions of a Master Agreement, in effect, or otherwise entered into by, Customer and Shared Technologies

Customer Signature _____
Lee County Government

VEHICLE LEASES	SITE CONTACT	SITE NAME	Phone #	City and State	ADDRESS	SYSTEM TYPE	ANNUAL PRICING	Total Term Value	Effective Start	End
	Lee County ITG, 3434 Hancock Bridge Parkway, Floor 3, N. Ft. Myers, FL 33903									36 months
	Master Corporate ID:									
	Master Bill To ID:									
	Kelly Ridenour, 239-889-7376	LEE COUNTY ELECTION	239-338-6300	Lee County FL 33901	3040 FOWLER ST. FTM	NORSTAR MICS 4.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	CLERK OF COURT/PROBATE		FORT MYERS FL 33901-	2201 2ND ST, 3RD FLR, FTM	NORSTAR MICS 4.1	\$1,100.00	\$3,575.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	COURT MEDIATION		FORT MYERS FL 33901-	2201 2ND ST, 4TH FLR, FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	BONITA SPRING LIBRARY	239-992-0101	Spring FL 34135	26876 PINE AVE, BONITA SPRING	NORSTAR MICS DR2	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	CAPE CORAL LIBRARY	239-542-4429	Cape Coral FL 33914	921 SW 39TH TERR, CC	NORSTAR MICS 4.1	\$1,100.00	\$3,575.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	CAPTIVA LIBRARY	239-472-2133	Captiva FL 33924	11560 CHAPLIN LN, CAPTIVA ISLAND	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	DUNBAR LIBRARY	239-997-0320	Fort Myers FL 33916	3065 BLOUNT ST. FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	N. FT MYERS LIBRARY	239-461-3188	North Fort Myers FL 33903	2001 N. TAMiami TRAIL N FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	PINE ISLAND LIBRARY	239-481-3130	Fort Myers FL 33905	10700 RUSSELL RD, BOKEELIA	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	RIVERDALE LIBRARY	239-481-3130	Fort Myers FL 33905	14581 PALM BEACH BLVD, FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	RUTENBURG LIBRARY	239-433-5900	Fort Myers FL 33919	6490 S. POINT BLVD, FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	SOUTH COUNTY LIBRARY	239-390-3200	Estero FL 33928	21100 THREE OAKS PKWY, ESTERO	NORSTAR MICS 4.1	\$1,100.00	\$3,575.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEE COUNTY FLEET	239-338-3233	Fort Myers FL 33916	2865 VAN BUREN ST. FTM	NORSTAR 8 x 24 DR2	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LAKES PARK		FORT MYERS FL 33908	7330 GLADIOLUS DR, FTM	NORSTAR MICS 4.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	TOLLS MIDPOINT/CC/SANIBEL	239-573-1680	Cape Coral FL 33990	1930 SE 23 TER, CC	NORSTAR MICS 5.0	\$1,100.00	\$3,575.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	PUBLIC WORKS TRANS	239-894-3334	Fort Myers FL 33905	5660 ZIP DR, FTM	NORSTAR MICS 4.1	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEE COUNTY UTILITIES	239-636-0247	Fort Myers FL 33907	7401 COLLEGE PKWY, FTM	NORSTAR MICS 4.1	\$800.00	\$2,600.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEE COUNTY SOLID WASTE	239-336-3302	Fort Myers FL 33905	10500 BLICKINGHAM RD, LEHIGH	NORSTAR MICS 4.1	\$800.00	\$2,600.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	UTILITIES WSHE DETAR		FORT MYERS FL 33905	5180 TICE ST FTM	NORSTAR MICS 5.0	\$800.00	\$2,600.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	PRE-TRIAL		FORT MYERS FL 33907	2000 MAIN ST, 1ST FLR, FTM	NORSTAR MICS 5.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEE TRANSPORTATION		FORT MYERS FL 33907	6035 LANDING VIEW DR.	NORSTAR MICS 3.0	\$1,100.00	\$3,575.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEE ANIMAL CONTROL		FORT MYERS FL 33912	5600 BANNER DR, FTM	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	CORKSCREW WP		FORT MYERS FL 33913	19101 ALICO RD	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	OLGA WP		FORT MYERS, FL 33920	1450 WERNER DR	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	FT MYERS BEACH WP		FT MYERS BEACH, FL 33981	17185 PINE RIDGE RD	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	FIESTA VILLAGE WP		FORT MYERS FL 33912	1366 SAN SOUCCI RD, FTM	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	THREE OAKS		FORT MYERS FL 33912	18490 THREE OAKS BLVD	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	BARTOW		FT MYERS, FL 33912	18513 BARTOW BLVD.	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	GREEN MEADOWS		FT MYERS, FL 33913	13001 ALICO RD.	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	PINEWOODS		FT MYERS, FL 33928	11650 CORKSCREW RD.	NORSTAR MICS 6.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	MARS		FORT MYERS FL 33916	1765 HENDERSON AVE	NORSTAR MICS 5.0	\$500.00	\$1,625.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	HAMMOND STADIUM		FT MYERS, FL 33912	14100 SIX MILE CYPRESS PARKWAY	Option 11C	\$6,040.00	\$16,360.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	EAST COUNTY LIBRARY		Fort Myers 33901	881 GUNNERY RD, LEHIGH	OPTION-11C 25.08	\$3,944.00	\$12,818.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	FT MYERS LIBRARY		Fort Myers 33901	2050 LEE ST. FTM	OPTION-11C 25.40	\$4,788.00	\$15,561.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	BILLY CREEK DOT		Fort Myers 33901	5650 ENTERPRISE PKWY, FTM	OPTION-11C 22.08D	\$4,392.00	\$14,274.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LEEWAY - DOT COLONIAL		Fort Myers 33901	1368 COLONIAL BLVD, FTM	OPTION-11C 22.16	\$2,296.00	\$7,462.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	HENDRY STREET		Fort Myers 33901	1825 HENDRY STREET	OPTION 11C	\$9,044.00	\$29,393.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	Cape Coral		CAPE CORAL FL 33990	1039 SE 8th Street, Cape Coral	Option 11C	\$7,908.00	\$25,701.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	ITG		FORT MYERS FL 33903	3434 Hancock Bridge Parkway	Option 11C	\$9,064.00	\$29,496.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	Suntrust		Fort Myers 33901	2000 Main Street, Ft. Myers	MPS 500 IVR	\$35,856.00	\$116,532.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	Tax Collector		Fort Myers 33901	2480 Thompson Street, Ft. Myers	Option 61C	\$20,914.00	\$62,742.00	6/7/2006	6/6/2009
	Kelly Ridenour, 239-889-7376	Human Services FR off TC		Fort Myers 33901	2440 Thompson Street, Ft. Myers	Option 61C	\$48,086.00	\$156,286.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	Elections remote off Tax Collector		Fort Myers 33901	11C Mini	Fiber Remote	included in TC	\$8,178.00	\$9,178.00	9/30/2009
	Kelly Ridenour, 239-889-7376	VCB - at Suntrust will be spare		Fort Myers 33901	OPTION 11C	OPTION 11C	\$3,916.00	\$12,727.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	EDO - 12800 University		Fort Myers 33907	12800 University Drive, Ft. Myers	OPTION 11C	\$3,916.00	\$12,727.00	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	LeeTRAN BCM 400		Fort Myers	6035 Landingview Road	BCM 400 / IP Phones	\$4,850.00	\$15,112.50	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	Veterans Park Norstar		Fort Myers	190 Evergreen Road	Norstar	\$2,437.50	\$8,437.50	7/1/2006	9/30/2009
	Kelly Ridenour, 239-889-7376	EMS BCM 400		Fort Myers, FL 33903	190 Evergreen Road	BCM 400	\$3,450.00	\$9,825.00	4/1/2007	9/30/2009
	Kelly Ridenour, 239-889-7376	Estero Comm Cent - BCM50		Fort Myers, FL 33901	3040 Fowler Street	BCM 50	\$675.00	\$2,187.50	4/1/2007	9/30/2009
	Kelly Ridenour, 239-889-7376	BCM 50 - Records Bldg		Fort Myers, FL 33905	2501 Ortiz Avenue	BCM 50	\$675.00	\$2,041.67	6/1/2007	9/30/2009
	Kelly Ridenour, 239-889-7376	Norstar - Stockade Mice Bldg		Fort Myers, FL 33917	18250 Durance Road	Norstar	\$500.00	\$1,166.67	6/1/2007	9/30/2009
	Kelly Ridenour, 239-889-7376	North RO Plant		Fort Myers, FL 33917	18250 Durance Road	BCM 50	\$675.00	\$2,562.06	11/1/2006	9/30/2009
							\$133,665.00	\$619,386.92		