



Intended Single Source Purchase: Emergency Call Taking Software License and Maintenance

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Project #: SS230597JBD

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The description of services intended for purchase from a single source is posted in accordance with section 287.057(3)(c), Florida Statutes and will be posted for a minimum of 15 business days.

Commodity or Service Required:

Emergency Call Taking Software License and Maintenance

Description:

Lee County Department of Public Safety is seeking to execute a single source for Annual Licensing fees and maintenance plan for software systems already in place across the Public Safety Answering Points (PSAPS). This single source also includes the addition of an artificial intelligence and data analytics tool related to streamlining the quality assurance reviews of the operations. Lee County adopted the Priority Dispatch standards over a decade ago in the fire and emergency medical call taking processes. Lee County Sheriff's Office has now adopted and follow the same non-emergency calls across Public Safety Answering Points.

Intended Single Source:

Priority Dispatch Corporation

Justification for Single Source Acquisition:

During the initial procurement process more than a decade ago, Lee County elected Priority Dispatch as the software for Lee County's Public Safety Answering Points. Since the initial procurement, Lee County Emergency Communications has fully adopted the protocols and standards associated with Priority Dispatch and has been dual accredited for excellence as a result. The protocol system and associated accreditations are only offered by Priority Dispatch and cannot be purchased or licensed outside of this single vendor.

Recommended Procurement Approach:

For the reason(s) stated above, Lee County Procurement Management intends to utilize the Single Source Procurement method to purchase from Priority Dispatch Corporation for supplying the above.

Respond to:

If your firm feels they have the ability to supply the above, please contact Jennifer Brewer-Dano, Lee County Procurement Management at jbrewer-dano@leegov.com for future purchase review.