



Intended Single Source Purchase: Paratransit Scheduling Software for Door-to-Door Services

Date Posted: 11/21/2023 to 12/13/2023

Project #: SS240080JBD

Contact: Jennifer Brewer-Dano
Lee County Procurement Management
2115 Second St., 1st Floor
Fort Myers, FL 33901
239-533-8849

The description of services intended for purchase from a single source is posted in accordance with section 287.057(3)(c), Florida Statutes and will be posted for a minimum of 15 business days.

Commodity or Service Required:

Paratransit Scheduling Software for Door-to-Door Services

Description:

Lee County Transit (Lee Tran) is seeking to execute a single source for Route Match/TripSpark (RM/TS) scheduling software, which is commonly used in the industry to multi-load qualified riders for our "Door-to-Door" service, and that operates within 3/4 mile our fixed-route service area. Lee County Transit utilizes this software to pre-schedule in upwards of 500 daily passenger trips at the peak of our operation (seasonal months). Currently, RM/TS allows for the most efficient multi-loading to occur and has "Cloud" based hosting, maintenance, and support for our system for a one-year period.

Intended Single Source:

RouteMatch Inc./TripSpark Technologies

Justification for Single Source Acquisition:

RouteMatch/TripSpark software is already in use by Lee County Transit, and its users (dispatchers, drivers, administrators) are already trained on the RM/TS system and understand the intricacies of the Software. The new support and maintenance agreement will ensure continuity of our operations. Over a number of years, RM/TS has built a solution that can accommodate Lee County Transit Notification Module needs, helping save time, money, and staff of maintaining multiple, fragmented systems. Benefits include reduced annual support and maintenance costs by receiving technical support and maintenance from a single vendor. Additionally, RM/TS customer support and maintenance staff, which has been providing software support and maintenance since the date that we originally purchased the software, is uniquely positioned to provide unparalleled support and maintenance that Lee County Transit seeks.

Recommended Procurement Approach:

For the reason(s) stated above, Lee County Procurement Management intends to utilize the Single Source Procurement method to purchase from RouteMatch Inc./TripSpark Technologies for supplying the above.

Respond to:

If your firm feels they have the ability to supply the above, please contact Jennifer Brewer-Dano, Lee County Procurement Management at jbrewer-dano@leegov.com for future purchase review.