

Intended Sole Source Purchase: Polaris Integrated Library System Maintenance and Vega Discovery Layer

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Project #: SS240093JBD

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Lee County Procurement Management

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The description of services intended for purchase from a sole source is posted in accordance with section 287.057(3)(c), Florida Statutes and will be posted for a minimum of 15 business days.

Commodity or Service Required:

Polaris Integrated Library System Maintenance and Vega Discovery Layer

Description:

Lee County Library System is seeking to execute a sole source for a maintenance agreement for a period of three-years for the Polaris Integrated Library System (ILS) which helps to integrate all aspects of the library system--circulation, acquisitions, cataloging, and serials functions, which makes it possible to keep the library system running. This software houses all of our customer information, allows customers to place holds and to check out materials. Back of house functions allow staff to carry out acquisitions, serials, and cataloging functions which shows customers what we have, where it is located, and the status of a particular title or item in a given branch {i.e., checked out, on shelf, an order, etc.). This database software houses all of the titles and item records in our system, both physical and virtual, and allows customers to manage their accounts by signing on and seeing the status of items requested, what they have checked out, and make payments for fines and fees. Finally, the software allows our customers to connect to databases and electronic resources remotely through an authentication service in Polaris that will verify if a customer who is trying to access our virtual materials is allowed too. The new Vega discovery layer will enhance the public access catalog (PAC) to improve the customer experience.

Intended Sole Source:

Innovative Interfaces Incorporated, part of Clarivate

Justification for Sole Source Acquisition:

The library system has utilized the Polaris ILS since January 2009. The scope of the ILS means it cannot be easily changed over or migrated. Our Polaris system has been carefully customized over the years by Innovative staff and library staff to function efficiently and seamlessly to ensure good customer service to our library customers.

Recommended Procurement Approach:

For the reason(s) stated above, Lee County Procurement Management intends to utilize the Sole Source Procurement method to purchase from Innovative Interfaces Incorporated, part of Clarivate for supplying the above.

Respond to:

If your firm feels they have the ability to supply the above, please contact Jennifer Brewer-Dano, Lee County Procurement Management at jbrewer-dano@leegov.com for future purchase review.