



Intended Single Source Purchase: Maintenance and Proactive Monitoring for E911 Network

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Project #: SS240324JBD

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The description of services intended for purchase from a single source is posted in accordance with section 3.9, Procurement Ordinance 23-21 and will be posted for a minimum of 15 business days.

Commodity or Service Required:

Maintenance and Proactive Monitoring for E911 Network

Description:

Lee County Public Safety is seeking to execute a single source for a vendor to provide balanced maintenance schedule to all the Lee County 911 centers to maintain proper 911 communications. Lee County needs an assessment of the current 911 call taking equipment to better determine the health of the system. Preventative maintenance includes equipment inventory of Motorola Vesta systems, document internal LAN network and cabling structures, and implement all Viper Software upgrades. Proposed maintenance will be based on a rotation schedule and perform any required updates/upgrades that are specified by Motorola. Vendor will also provide support and consultation for NextGen 911 Core Services deployment.

Intended Single Source:

ConvergeOne

Justification for Single Source Acquisition:

ConvergeOne is a certified channel partner of Motorola Vesta, the County's NextGen 911 call handling equipment and core services provider. Lee County also needs resources available 24/7 to respond to issues related to the system operations. ConvergeOne has 24/7 support and resources located within two hours of Lee County. Through this agreement, Lee County will have a more complete managed services solution for the maintenance and support of the 911 systems. ConvergeOne is also the technical support for each of the adjacent Counties for similar operations including Collier, Charlotte, Hendry and Glades County. The use of the vendor used by adjacent Counties provides coordination and awareness synergies not available when using a variety of vendors.

Recommended Procurement Approach:

For the reason(s) stated above, Lee County Procurement Management intends to utilize the Single Source Procurement method to purchase from ConvergeOne for supplying the above.

Respond to:

If your firm feels they have the ability to supply the above, please contact Jennifer Brewer-Dano, Lee County Procurement Management at jbrewer-dano@leegov.com for review.